

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-II-60-2014.15
Complainant	Shri Babubhai Becharbhai Patel, Village : Aantarsuba, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R M. Patel D.E. REC Kapadwanj MGVCL
Date of hearing	19.09.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Medha M Marathe, MGVCL

The complaint dated 08.09.2014 regarding to giving AG connection in dark zone scheme.

On 19.09.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Complainant Shri Chetan Babubhai Patel son of complainant appeared on his behalf where as Shri R.M.Patel Deputy Engineer of Kapadvanj REC s/dn on dtd.19.09.2014 appeared before the Forum.

The brief details of the case are:

1. Complainant has registered his application for new AG connection under dark zone scheme on dtd.06.10.2012 in L.S.No.178 at village Aantarsuba. His registration no.is 539.
2. The site of LS No.178 was surveyed and found that one AG connection of Patel Ranchodbhai Becharbhai is existing whose Ag No. is 812.
3. Hence, complainant's application was cancelled vide letter No.2748 dtd.01.08.2014 D.E.(REC) Kapadvanj as MGVCL is not giving another connection in LS number.
4. The LS No.178 was on joint name. On distributing the land property L.S.No.178 admeasuring 2.40 hector was on the name of complainant, whose khata no.is 128 (i.e. part of LS No.178).
5. In another part of L.S.No.178 whose khata no.is 521 where the old existing AG connection exists.

6. This fact is shown in the record of 7/12 and 8-A of revenue department having separate khata number.
7. In land of khata no.128, drip irrigation system is provided with the help of GGRC subsidy.
8. The complainant has requested that as per his knowledge though LS number is same but having different khata nos are eligible to have AG connection in both parts of same LS.No. He has no any other source of income except agriculture. So requested the Forum to give justice and to order MGVCL to give connection.

The complainant contended that he has registered his application for AG connection under dark zone scheme on dtd.06.10.2012 in L.S.No.178 at village Aantarsuba. His application's registration No. is 539. After survey, his application was cancelled vide L.No.2748 dtd.01.08.2014 D.E.(REC) Kapadvanj. S.No. 178, considering ag connection exist in LS No.178. On distributing the land of L.S.No.178 part of land transferred to his name having khata no. 128. This fact is shown in the record of 7/12 and 8-A of revenue department. In land of khata no.128 drip irrigation system is provided with the help of GGRC subsidy. Complainant requested that as per his knowledge even if same L.S.No. but land is separated and having different khata nos. are eligible to have AG connection in both area. He has no any other source of income except agriculture. Hence his application may not be cancelled and may be considered for giving AG connection.

The respondent Shri R.M.Patel contended that complainant's application was cancelled as existing AG connection on the name of Shri Ranchodbhai Becharbhai Patel was found in same L.S.No at the time of survey. As per prevailing rules, more than one AG connection can't be given in same L.S.No. DLR sheet has not been submitted by complainant which is very vital in this case to ascertain the ownership and area. RPAD letter sent to complainant for submission of required documents on dtd.01.08.2014. But till stipulated time of 20.08.2014, he has not submitted the required documents.

The Forum Members present at the hearing considered contention of both parties and perused the records and observed that related documents for land survey number and Khata number area crucial for verification and on submission of same, further action can be taken by MGVCL. The complainant agreed to submit same within one month period from the date of this hearing.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to process for giving AG connection to the complainant Shri Babubhai Becharbhai Patel, Village : Aantarsuba, Tal: Kapadwanj, Dist : Kheda after receiving documents as per prevailing rules.

(Medha M Marathe)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>